

2nd Quarter

Schedule

2024

Hamilton
County
Human
Resources
Development

	April				
Mon	Tuesday		Wednesday	Thursday	Fri
1	LFR: NBC-2B: Giving Needs-Based Feedback—Part 2 8:30 – 10:30, Virtual Classroom Michelle Santorsola	2	3	Civil Treatment Workplace for Employees 8:30 – 11:00, Virtual Classroom Ed Demeritt	5
8	LFR: NBC-3A: Realizing Talent in Others—Part 1 8:30 – 10:30, Virtual Classroom Daniel Conrad	9	10	LFR: PL-1: Building Trust Under Pressure: The Basic Principles 8:30 – 11:00, Virtual Classroom Dawn Mays	12
15	LFR: NBC-3B: Realizing Talent in Others—Part 2 8:30 – 10:30, Virtual Classroom Daniel Conrad	16	17	Civil Treatment Workplace: Inclusion NOW for Employees 8:30 – 11:00, Virtual Classroom Kelly Winston	19
22	LFR: NBC-4A: Offering Rewards and Recognition—Part 1 8:30 – 10:30, Virtual Classroom Dawn Mays	23	24	CPR Heartsaver Total-Blended 8:30—11:00 or 1:00—3:30, Room 705 Dawn Mays, Ed Demeritt	26
29	LFR: NBC-4B: Offering Rewards and Recognition—Part 2 8:30 – 10:30, Virtual Classroom Dawn Mays	30			

May

June

For information, please email:

## **Ed Demeritt**

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or

## Michelle Santorsola

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or

## Kimberly Oder

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Mon	Tuesday	Wednesday	Thursday	Fri
		1	CPR Heartsaver Total-Blended 8:30—11:00 or 1:00—3:30, Room 705 Brad Miller, Michelle Santorsola, Sheridan Bass	3
6	7 CPR Heartsaver Total-Blended 8:30—11:00 or 1:00—3:30, Room 705 Dawn Mays, Michelle Santorsola	8	LFR: PSR-1: Connecting People and Process 8:30 – 12:00, Room 705 Jessie Nelson	10
13	Civil Treatment Workplace for Managers—Part 1 8:30 – 11:00, Virtual Classroom Michelle Santorsola	Civil Treatment Workplace for Managers—Part 2 8:30 – 11:00, Virtual Classroom Ed Demeritt	LFR: PSR-2A: Exploring Gaps, Causes & Solutions—Part 1 8:30 – 10:30, Virtual Classroom Sarah Grace Ward	17
Professional Customer Service for JFS Employees—Part 1 8:30-10:30, Virtual Classroom Kyle Dorrmann	Professional Customer Service for JFS Employees—Part 2 8:30-10:30, Virtual Classroom Kyle Dorrmann	22	LFR: PSR-2B: Exploring Gaps, Causes & Solutions—Part 2 8:30 – 10:30, Virtual Classroom Richelle Richardson	24
Holiday 27	28	29 Civil Treatment Workplace for Employees 8:30 – 11:00, Virtual Classroom Michelle Santorsola	LFR: PSR-3: Deciding on a Solution 8:30 – 10:30, Virtual Classroom Sarah Grace Ward	31



Mon Tuesday		Wednesday	Thursday	Fri
3	4 Civil Treatment Workplace for Employees 8:30 – 11:00, Virtual Classroom Kelly Winston	5	6 LFR: PSR-4A: Making It Happen—Part 1 8:30 – 10:30, Virtual Classroom Bonita Wood	7
10	11	12	LFR: PSR-4B: Making It Happen—Part 2 8:30 – 10:30, Virtual Classroom Bonita Wood	14
17	18	Holiday	20	21
24	25	26	27	28